

Excess Water Consumption Billing

Effective 8/1/2019

Purpose:

Strive to maintain compliance with the Southwest Water Management District (SWFMD) consumption guidelines.

Homeowners should comply with SWFMD watering guidelines.

Guidelines:

Effective August 1, 2019 the NOPHA will begin billing homeowners for excess water usage.

The minimum usage amount may change from time to time based on the guidelines set by SWFMD. The current guidelines are 450 gallons per day per household. The initial minimum usage per month established by the Association is 15,000 gallons per month.

The \$ rate per 1,000 gallons schedule is based on the published schedule for the City of Auburndale, the out of city limits schedule. This \$ rate per 1,000 gallons will change from time to time based on the changes made by the City of Auburndale to the schedule.

An invoice will be generated for each home exceeding the 15,000 gallon minimum and will be included as separate line in their monthly statement. A copy of the invoice will also be included for reference. This charge is subject to the same payment schedule and late fees that are in effect currently.

Because of the timing of when the meters are read and the mailing of the statements there will be a lag before the homeowners will see the excess usage charge. Example: the meters will be read on September 1 for the August usage. The charge will be added to the statement that is mailed out after September 20th.

When the meters are read and the electronic reading device indicates an individual water leak exists, this would be a leak after the meter somewhere on the homeowner's property, the homeowner will be notified immediately of the leak indication. The homeowner is expected to repair the leak as soon as possible.

If there is a leak indication the homeowner will be billed based on the monthly average of the last 3 months for that billing period. If the leak is not corrected by the subsequent month the homeowner will be charged based on the actual usage until the leak is repaired.

Responsibility for Water lines:

The NPHOA is responsible for the upkeep and repair of water supply lines from the water source (the well) up to and including the individual water meters.

Individual homeowners are responsible for all water lines after their water meter.

If source water lines (lines before the meter) are damaged by a homeowner or other party (example: if homeowner is digging in their yard and damages the water line before meter) they will be responsible for the cost of the repairs.